

Subject: 4 HD Lid Spring Change
Date: 12/21/2023
Region: Global
Model Effected: PFE 500, 561, and PFG 600

What’s the Change?

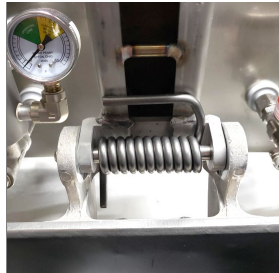
Starting January 1, 2024, Henny Penny will be switching to a new spring design for the PFE 500, 561, and PFG 600 lids in production. The new spring allows the lid to fully open without assistance.

IMPORTANT: Operators will need to hold onto the lid, guiding it to the fully open position.

Spring Identification

The current spring (75293) will be replaced by the new black spring (186381).

Current Spring



Part# 75293

New Black Spring



Part# 186381

Installation and Maintenance

IMPORTANT: Installation steps remain the same with one exception. To help with maintaining the spring in the field, please lubricate the spring with spindle lube upon installation and every 30-day maintenance.

Part Number

Starting December 22, 2023, service and parts providers should order the new black spring for their service inventory. **You may use up any stock of the current spring with the following exceptions:**

- All Chick-Fil-A pressure fryers.
- All PFE 500, 561 and PFG 600 fryers with serial numbers AA2401XXX, AB2401XXX, or AN2401XXX and later.

IMPORTANT: This also applies to any full lid replacements in the field. Please make sure any existing stock of lid assemblies with the current spring are upgraded to the new black spring.

Model	Part #	Description	Stocking Level	Qy
PFE 500, 561, and PFG 600	186381	Black Lid Spring	B	1

Warranty

Parts includes a 90-day parts warranty from the date of install.

Questions

For further information, please contact Technical Services using one of the following options:

Email: technicalservices@hennypenny.com

Call:

- U.S. and Canada: +1-800-417-8405
- Global: +1-937-456-8405

Text: +1-937-456-8405

[Live chat](#) via the Henny Penny website, extranet, or customer support website.

Try our Henny Penny Service YouTube Channel: www.youtube.com/hennypennyservice.